



Adjuster Catastrophe Hotel Booking FAQs

How do I start booking individual and/or group CAT related hotel stays with TA?

Start by calling **800-548-5196** and say you're interested in setting up a CAT Hotel Account.

What CAT hotel account options do you offer?

TA offers individual and/or master account options. With a master account, all company travelers are billed on one invoice with an itemized traveler list for easy reconciliation. With an Individual account, travelers are billed separately. *Note: TA bills for room & tax only; a traveler credit card is required for incidentals.*

What types of hotels and price ranges do you offer?

Given the number of hotel chains and independent operators we work with nationwide, we are able to offer our clients a variety of options (budget to five-star) at discounted rates. We customize our selections based on your individual and/or corporate needs, preferences and budget.

Who in my company can book room(s)?

Any employee you authorize on your account may make book room(s) for his or herself and/or groups.

What are your billing and payment terms?

Invoices are sent out on the first of each month for the prior month's bookings. Payment terms are Net 20.

What is your booking cancellation policy?

Hotel cancellation policies vary. A 24-hour cancellation notice is typically required to avoid a penalty, but TA will inform you of your hotel's specific policies at time of booking.

Are there any booking fees?

TA's fees are built into the quoted rate. However, on occasion (especially during major catastrophic or sporting events) hotels may adjust their rates and/or policies and procedures. We make every effort to notify each traveler of such changes as they occur.

Have Additional Questions?

800.548.5196 | tacares.net